

SERENITY SPACE WELLNESS CENTRE

(in collaboration with INAC Counselling Centre)

Fees and Refund Policy

(Please note, there is no provision for cancellation)

- 1. Fees: The charges per session are as follows-
 - A. Serenity Space Wellness Centre:

Rs. 2800/- **Mon-Sat:** 11.30 am to 1.30 pm 6.30 pm to 8.30 pm. Address: A- 103, Jangid Heights, Ghodbunder Road, Thane (W) – 400610

Sun (online): Rs. 4200/-6.30 pm to 8.30 pm.

- B. Hiranandani Hospital, Powai:
 Rs. 2800/- (Thus: 6-8pm; Fri: 6.30-8.30pm)
 Rs. 4200/- (Sun: 10am-12pm)
- C. Bethany Hospital, Thane: Rs. 1200/-

Tue: 3pm to 5pm

All sessions are held on prior appointments. Each session will be for a 60-minute time period.

2. Refund Policy: Please note that there is no refund against cancellation as per our policy but you may reschedule your appointment provided you inform us before 72 hours of the appointment. A reminder will be sent by us 4 days before your date of booking. Please intimate to us any change you may require at this time and we will be able to reschedule your appointment to the next available date convenient to you and the fees paid by you would be adjusted in the next appointment. Any change with less than 72 hours' notice is not permitted. We sincerely request your understanding in this regard.

For appointments at Bethany Hospital and Dr LH Hiranandani Hospital, while the hospitals do not levy cancellation charges, please accommodate our request to avoid last minute cancellation.

3. Revision of Fees: Fees will be revised on 1st April every year and the same will be updated on our website and on Practo. All existing clients will be given advance notice of the same.

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